



CHROME HORSE MOTORCYCLE RENTALS AND TOURS

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MOTORCYCLE TOUR TERMS & CONDITIONS

BOOKING PROCEDURES

When you are ready to book your tour please fill out our guided tour [Reservation Form](#) and submit to us. Or you always have the option to call us and we can take the information and deposit over the phone.

RESERVATION CONFIRMATION

After we receive your reservation form, an agent from Chrome Horse will call you to confirm availability, verify and/or take your information, and the collection of a \$500 deposit is required to confirm your reservation. We will then fax or mail the following documents that will need to be signed and returned to us.

- Tour Agreement
- Credit Card Slip
- [Terms and Conditions](#)
- [Liability Waiver](#)
- Copy of license showing motorcycle endorsement

You will have 10 days after receipt of these documents to sign and return all documents (fax or mail). If we do not receive the documents within 10 days, we will assume you have cancelled your reservation and refund your \$500 deposit less a \$200 administration fee.

Please read the documents carefully. Upon signing and returning the documents to us you are accepting that this reservation is valid and a binding contract between Chrome Horse and you. Chrome Horse cannot accept any tour participant for the tour until all documents are signed and on file with us at the beginning of the scheduled tour.

PAYMENTS

The following payments will be authorized by you on your Tour Agreement.

90 days or more from tour date = \$500 deposit

60 days from tour date = 50% of total balance is due

30 days from tour date = 100% of total cost is due

CHANGES TO THE TOUR

Chrome Horse reserves the right to change any itinerary, route, accommodations or meals at any time without notice should any unforeseen circumstance come up such as but not limited to road conditions, weather or improvements during the course of the tour. Should a tour participant choose not to participate in any scheduled activity, planned lodging or particular route there will be no partial or full refund regardless of reason.

TOUR CANCELLATIONS BY YOU

If for some unfortunate reason you have to cancel your tour the following cancellation fees will apply:

- 90 or more days before your scheduled tour date = full refund less a \$200 administration fee
- 60-31 days before your scheduled tour date = 50% of total booking amount
- 30 days or less before your scheduled tour date = 100% of total booking amount
- No Show = 100% of total booking amount

Cancellation Fees will be charged to your credit card per your signed Tour Agreement

Exceptions to our cancellation policy cannot be made for any reason. You can however reschedule your tour and any payments made by you will go towards the re-scheduled tour minus any fees Chrome Horse incurs for rebooking hotels, tours, etc. Any rescheduled tour dates and motorcycle choice cannot be guaranteed and will depend on availability and/or rider participation.

TOUR CANCELLATION BY CHROME HORSE

If 30 days before a tour begins, there are not enough riders to participate in a tour (minimum is 3), Chrome Horse will notify tour participants and give them two options: (1) you can either do specified tour as a self-guided tour. Your balance will be adjusted to include bike rental & hotels only; or (2) reschedule for another tour date with no penalties from Chrome Horse.

If tour participant does not wish to accept these options, then Chrome Horse will refund the payments made in full in the form of a check within 30 days. If you have paid with a credit or debit card any fees or interest accrued will not be credited back to card.

Chrome Horse is not liable for any additional costs or losses incurred by the tour participant due to Chrome Horse's cancellation of tour due to lack of participation. This includes, but is not limited to the cost of pre-paid airline tickets, hotel reservations or automobile rentals.

MOTORCYCLE RENTAL REQUIREMENTS

Rental motorcycles are provided as part of the tour package. By signing these Terms and Conditions you are stating that the following apply to you:

- 21 years of age or older
- Motorcycle endorsement on license (copy to us is required)
- Minimum of one year of riding experience on heavyweight motorcycles
- You have a major credit card to secure damage deposit authorization upon pickup

MOTORCYCLE RENTAL DAMAGE DEPOSIT

A damage deposit, in the form of an authorization on your credit card, in the amount of \$1,000 will be taken at time of pickup. If you incur any damages to the motorcycle during the tour then damage costs will apply. A \$2,500 deductible applies for any damages before insurance coverage kicks in. At the end of the tour, if there are no damages, you can request that your damage deposit authorization be cleared (a \$1.00 processing fee applies) or wait until authorization expires (3-10 days depending on your bank).

During the tour Chrome Horse is not obliged to replace a damaged motorcycle, although an extra motorcycle will be with the support vehicle but will only be given if a rider's motorcycle is damaged and cannot be driven or malfunction occurs and cannot be fixed.

MOTORCYCLE TYPE AND AVAILABILITY

Most motorcycle models will have saddlebags, luggage racks and backrests for carrying some belongings. And there is a support vehicle that can haul one bag for each person.

Chrome Horse will make every effort to supply you with the motorcycle you chose on your reservation form. Unfortunately, unexpected and uncontrollable situations may arise that can require the substitution of the motorcycle that was confirmed. This includes, but is not limited to, delay in delivery of new motorcycles, damages to motorcycle, mechanical difficulties or non-returned motorcycles as scheduled. Should Chrome Horse not be able to provide confirmed motorcycle a similar or better model will be provided to the tour participant. This constitutes the maximum liability of Chrome Horse.

SAFETY

Even though Florida is not a helmet law state, Chrome Horse strongly encourages the use of proper DOT approved helmets and provides them free of charge to its tour participants. All passengers under the age of 21 must wear a helmet. All tour participants must use DOT approved eyewear and audio devices.

Chrome Horse also strongly encourages the use of proper riding clothing at all times and has optional rental items if you don't have any. We do not allow shorts or flip flops on driver or passenger.

Tour participant(s) agrees and acknowledges that riding is solely the motorcycle driver and/or passengers decision. Chrome Horse is not responsible for making that decision in any way. Tour participant(s) agrees and acknowledges that you will ride at the pace you are comfortable with and will not ride beyond your skill level and/or beyond your limitations. Tour participant(s) agrees and acknowledges that you have no medical condition whether it is mental, physical, or chemical or otherwise that will interfere with the ability to ride/drive a motorcycle safely in varying road and weather conditions. Tour Participant(s) agrees that it is the driver's sole responsibility to determine what is considered a safe speed, what is considered safe road conditions and what is considered safe motorcycle operation. Should Chrome Horse determine that a tour participant is being a danger to himself/herself or other tour participants Chrome Horse reserves the right to end the said tour participant's participation in the tour with no refund.

Chrome Horse reserves the right to enforce safety guidelines and standards to protect the lives and well being of all tour participants. If Chrome Horse feels that tour participant(s) is creating an unsafe condition to any or all other tour participants, Chrome Horse reserves the right to end participation at any time without refund.

RISKS

Tour participant(s) agrees and acknowledges that riding a motorcycle is dangerous and that he/she will be riding on U.S., state, county, city and private roads with varying conditions. Tour participant(s) also acknowledges that weather conditions can make motorcycle riding more dangerous. Weather conditions can vary throughout the day, especially in Florida. Tour participant(s) can make his/her own decision on whether or not to ride due to road conditions and weather, however there will be no refund of all or part due to choosing not to ride regardless of reason.

NON-OBSERVANCE OF TRAFFIC LAWS AND GROUP TRAVEL REGULATIONS

If the tour participant does not comply with traffic laws or the requirements for group travel, Chrome Horse may cancel the contract and the rental motorcycle will be secured without any refunds.

RESPONSIBILITY

Chrome Horse carefully selects and is constantly checking its contractors, such as hotels, attractions, and restaurants. Chrome Horse is responsible for conscientious travel preparations.

Chrome Horse is not responsible or liable for any accidents and cannot be held liable in any way for any occurrence in connection with the operation or the contractor's participation in connection with their tour, which might result in injury, death or other damage to the tour participant, or his/her property.

ACCOMMODATIONS

Rooms booked typically have 2 double beds and are non-smoking. The cost is the same for 1 or 2 people to a room with 2 double beds. If you would prefer a king size bed and/or a smoking room, please let Chrome Horse know at the time you make your reservation, otherwise your preference of room type might not be available.

PHOTOGRAPHY RELEASE

Chrome Horse often takes pictures, videos and audio clips of our tours and tour participants. Chrome Horse reserves the right to use any or all of these pictures, videos and audio clips on their website and/or for future marketing, advertising, sales promotions and/or public relations.

COMPLAINTS

Although we very seldom have any, please bring any complaints to your tour guide's attention immediately. Do not wait until the problem gets worse or the tour is over. We would like to take care of the problem as soon as possible so you and everyone else can enjoy the tour.

Should there be any disputes regarding the terms and conditions and/or agreement of this document such disputes will be determined in a Florida court of law in Hillsborough County, Florida.

SIGNATURES AND AGREEMENT OF TERMS AND CONDITIONS

You must sign and return this document to Chrome Horse. If signed Terms and Conditions is not returned to us within 10 days of receipt, Chrome Horse will assume you have cancelled your reservation and charge a \$200 administration fee against your \$500 deposit.

I the undersigned have read and agree to Chrome Horse Motorcycle Tours Terms and Conditions.

Motorcycle Tour Driver Printed Name

Motorcycle Tour Passenger Printed Name

Motorcycle Tour Driver Signature

Motorcycle Tour Passenger Signature

Date