

RALLY RESERVATION TERMS & CONDITIONS

- Reservations are highly recommended to ensure availability and the preferred motorcycle of your choice.
- A \$100.00 non-refundable deposit is required to make a reservation and will be applied to your balance at time of pickup.
- Your reservation will only be confirmed when Chrome Horse has received the \$100.00 non-refundable deposit by credit card or cash and has sent you a confirmation notice by e-mail.
- Rescheduling of dates and/or times can be made at any time; however, does not guarantee model.
- If poor weather conditions are occurring at time of pickup, you have the option of rescheduling for another day and your deposit will be applied on that day, or you can revise your pickup and drop off times.
- No credit/refunds for early returns, unused portion of rental, late pickups or undesirable weather conditions.
- Motorcycles can only be held for one ½ hour beyond scheduled pickup time and then can be deemed rentable if we do not receive a call to reschedule.
- If there is a no show and no call to reschedule Chrome Horse will apply charges to your credit card of a 1 day rental charge at the bike week rate.
- Chrome Horse makes every attempt to provide preferred motorcycle. Although we reserve the right to substitute the motorcycle confirmed to the customer in case of unexpected and uncontrollable situations that can arise. This includes, but is not limited to, delay in delivery of new motorcycles, damages to motorcycle, mechanical difficulties or non-returned motorcycles as scheduled.